



Inland Revenue payments

From July 2014 it is intended that:

- *Westpac branches will no longer accept payments to Inland Revenue.*
- *Payments posted to Inland Revenue must arrive on or before the due date to avoid payment penalties.*

What do these changes mean for individuals and businesses?

You will need to make payments to Inland Revenue by:

- *online banking*
- *credit/debit cards*
- *overseas transfers*
- *using Inland Revenue office drop boxes*
- *posting us a cheque.*

To avoid penalties, payments will need to be sent to Inland Revenue so they arrive on, or before, the date they're due.

There will be a “lead-in” time before the changes take effect.

We welcome feedback on the best way to communicate these changes to your members or industry.

Send your feedback to ePayments@ird.govt.nz

More information at

www.ird.govt.nz/makepayment

- We recognise customers expect timely, tailored access to government services, and encourage them to use our online services. In fact last year, 70% of Inland Revenue payments were made online.
- It's likely that in the future we will make all payments, including refunds, by direct credit to bank account numbers provided by customers.

We'd like you to encourage your members:

- *to contact their bank about paying Inland Revenue online*
- *to supply Inland Revenue with their bank account numbers. That way, they'll receive their refunds quicker.*

Online channels are:

- *convenient*
- *secure*
- *fast*
- *open 24/7*
- *efficient*
- *cost-effective*
- *the modern way to do business*
- *easy to use.*

Inland Revenue accepts payment by:

- *online banking*
- *overseas transfers*
- *credit/debit cards*
- *Inland Revenue office drop boxes*
- *cheques posted to Inland Revenue.*

More information at

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